

# WELCOME TO THE CHARTERED INSTITUTE OF ARBITRATORS NORTH AMERICA BRANCH

The Professional Home of Dispute Resolution in North America

## October, 22, 2020 - Online Dispute Resolution: The New Frontier

Online dispute resolution evolved in phases. The early phase consisted of dispute resolution for online retailers. The second phase focuses on court-connected access to justice. The ODR community has reached its third phase - ODR for commercial disputes. The webinar will highlight artificial intelligence, ethical issues, the formulation of standards, block chain, smart contracts, robotic judges as arbitrators and more. Join this panel of experts as they explore the New Frontier of online dispute resolution.

Panelists:

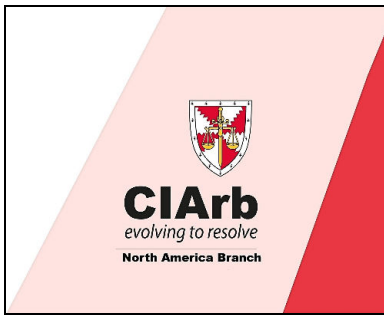
**Daniel Raney**, Principal, Holistic Solutions Inc.

**Professor Dr. Mohamed Abdel Wahab**, Founding Partner and Head of International Arbitration, Construction and Oil & Gas, Zulficar & Partners

**Ms. Mireze Philippe**, Special Counsel, Secretariat of the International Chamber of Commerce

Moderator:

**Jaya Sharma**, FCI Arb, Sharma Mediation and Arbitration, Inc.



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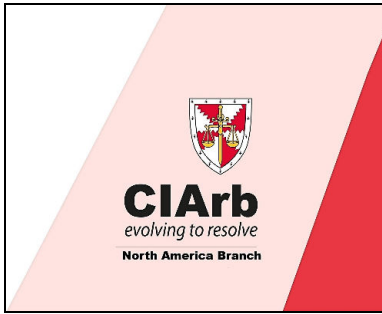
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**Daniel Rainey** is a principal in Holistic Solutions, Inc. ([HSI](#)), and an adjunct faculty member in graduate dispute resolution programs and law schools in the US. He is currently a Fellow of the [National Center for Technology and Dispute Resolution](#), and a founding member and founding Board Member of the International Council for Online Dispute Resolution ([ICODR](#)). He is the Co-Chair of Working Group 3 of the ODR Task Force for the American Bar Association Section of Dispute Resolution, and Co-Chair of the International Mediation Institute's Online Mediator Competency Task Force. He also serves as a member of the Supreme Court of Virginia's Access to Justice Commission, Self-Represented Litigants Committee. He is one of the Editors-in-Chief of the [International Journal of Online Dispute Resolution](#), and an author/editor of the award-winning book, [Online Dispute Resolution Theory and Practice](#) (2nd edition due in 2020), and numerous other book chapters and articles about ODR and ADR. In September, 2017, he retired as the Chief of Staff for the National Mediation Board, and in October, 2017, at the Association for Conflict Resolution annual conference, he received the Mary Parker Follett Award for innovation in dispute resolution.

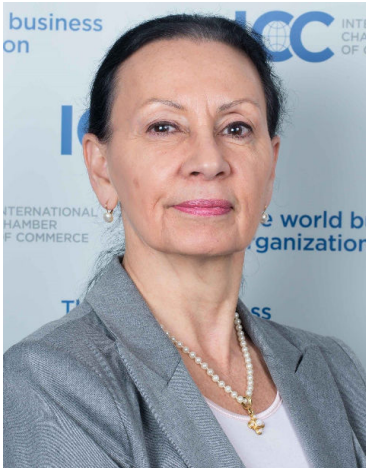


**Prof. Dr. Mohamed S. Abdel Wahab** is the Founding Partners & Head of International Arbitration, Construction and Energy Groups at Zulficar & Partners Law Firm; Chair of Private International Law and Professor of International Arbitration (Cairo University); Vice-President, ICC International Court of Arbitration; Member of the ICCA Governing Board; Senior Vice-Chair, IBA Arab Regional Forum; Member of the CRCICA Advisory Committee; Vice Chair, ISDS Academic Forum; Member of the MIAC Advisory Board; Member of the CIMAC Court of Arbitration; Member of the Board of Trustees of the CI Arb; Member of the SIAC African Users' Council; Dean and Member of the Advisory Council of the Africa Arbitration Academy; International Expert Member of the China Permanent Forum on Construction Law; Member of Arbitrator Intelligence's Board of Advisors; Fellow of the National Centre for Technology and Dispute Resolution at the University of Massachusetts, Amherst, USA; and Member of the Governing Board of International Council on Online Dispute Resolution (ICODR).



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**Mirèze Philippe** joined the ICC in 1984 and is Special Counsel at the Secretariat of the ICC International Court of Arbitration. Before being appointed Special Counsel, in her role as Deputy Counsel, she administered several hundreds of arbitration procedures including scrutinising awards. In her role as Special Counsel, she was entrusted with numerous projects, mainly promoting ICC arbitration in the MENA region, putting in place an incentive scheme including a training programme for ICC National Committees, drafting arbitration mock cases and moderating workshops in arbitration, contributing to ICC arbitration online training. Alongside computer engineers, she contributed to developing the Court's case management system IcaBase and the NetCase platform for the conduct of arbitration in a secure online environment.

Mirèze taught arbitration and teaches online dispute resolution. She speaks and writes on arbitration and online dispute resolution (ODR). Mirèze is co-founder of ArbitralWomen and Board member ([www.arbitralwomen.org](http://www.arbitralwomen.org)), member of the ICCA Diversity Task Force, member of the Council of the [ABA](http://www.abadr.org) Dispute Resolution Section, Board Member of the International Council for Online Dispute Resolution ("[ICODR](http://www.icodr.org)"), Fellow of the National Centre for Technology and Dispute Resolution ("[NCTDR](http://www.nctdr.org)") (<http://odr.info/>), amongst others.



Jaya Sharma earned her Juris Doctor and Master's degree in Public Administration at the University of Wisconsin-Madison. She also holds a Diploma in International Commercial Arbitration from Oxford University under the auspices of the Chartered Institute of Arbitrators (CI Arb) and is a Fellow of CI Arb.

She is a Mediator accredited by the Center for Effective Dispute Resolution (CEDR), a Fellow of the American College of e-Neutrals, and serves on the American Arbitration Association Panel of Commercial and Construction Neutrals. She has over 20 years of experience working with various public sector entities at all levels and has substantial experience in dispute resolution working with businesses in the private sector.